

**Pothole Hot line**

A new hot line has been implemented to help reduce potholes throughout the city. The Pothole Hot Line allows residents to communicate the location of potholes in the city so that staff can address them within 24 business hours. The pothole reporting number—(972) 721-7303—is displayed on city asphalt patch trucks. Callers will hear a recording requesting the pothole location, date and time of call. The voice mail will be checked throughout the day and communicated to repair crews.